



## WARRANTY SERVICES

We warranty our products against defects for one year.

### *Exclusions and Limitations*

- We do not warranty against scratches or dents, as they are considered normal wear and tear. We do not warranty against theft, loss, or chemical exposure.

- Caduceus and paint/inlay/patina: The caduceus symbols and any paint/color fill on our metal pieces are conditionally warranted for one year.

Exposure to harsh chemicals, intentional damage, and/or abnormal wear will void your warranty.

Repair services are warranted for 30 days.

Please repair the following:

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Your Name: \_\_\_\_\_

Order Number (if known): \_\_\_\_\_

Return Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Daytime Phone Number: \_\_\_\_\_

Email Address: \_\_\_\_\_


Please send your jewelry in a **PADDED MAILER** to:

Lauren's Hope  
1425 Swift St.  
Suite 100  
North Kansas City, MO 64116


\*Lauren's Hope is not responsible for lost or damaged incoming shipments.  
We encourage you to track and/or insure your package.

ATTENTION: Some localities outside the US may charge recipients varying duties, surcharges, taxes, and/or fees in addition to the shipping charges paid here. By placing your order, you accept responsibility for any additional expense imposed upon the recipient.

 1.800.360.8680

 8am to 4:30pm (CST)  
Monday-Friday

 [info@laurenshope.com](mailto:info@laurenshope.com)

 1425 Swift St.  
Suite 100  
North Kansas City, MO 64116

\*Please note, return shipping takes place after the item has been received by Lauren's Hope and accordingly processed and paid in full (when applicable).  
Return shipment can take up to 5 business days after we receive the item. Promo Codes are not valid for exchanges, repair/resize fees, or return shipping.